

Dear Chief and Deputy Chief:

I had to call 911 tonight and get your boys to pay us a visit. First time in my life ever needing to call the fire dept for help. Turns out we had the sub flooring burning directly below the fire box of the fireplace, as we had been using the fireplace since lunch. Nothing in roaring flames, but obviously serious and dangerous if left unattended.

Greg [Shaner] literally lead his team to cut through to the fire box from the crawl space. They cut through the brick floor in the fire box to ensure all the hot spots were extinguished. Saved our house from any serious damage other then needing to replace the fireplace. Amazing watching a group of skilled professionals do their job. Makes me proud to live in Cornelius and be mayor!

Greg tell the crew thank you. I know they probably feel they were just doing their job, but when it is up close and personal it has a different impact.

Chief Bence Hoyle: 911 was superb. It would be absolutely brain dead to lose our center! Calling in I actually messed up with my phone and before I could redialed they called me back. Their instruction and guidance was reassuring. Between 911 and Greg's team we had trucks here literally in just a few minutes. It is nice being able to sleep tonight knowing my family is safe because of the diligence of Mr. Shaner and a marvelous team of CLVFD firefighters. Last our prayers go out to the family this morning who lost their home to a tragic fire.

— Jeff Tarte
Mayor
Cornelius